

CUSTOMER RESPONSIBILITIES – RESIDENCES AND APARTMENTS

Preparation for initial Treatment for Cockroaches

1. Kitchen Pantry
 - a. Containerize and remove all exposed food to tables and cover with a cloth or sheet.
 - b. Remove all packaged goods, dishes, pots and pans, utensils and all other items from kitchen cabinets, drawers and pantry shelving. Place on tables and cover with cloth or sheet. (Cabinets and shelving must be completely emptied before treatment).
 - c. Any cleaning should be done before treatment so you won't remove pesticides.
2. Clothes Closets And Wardrobes
 - a. Place all clothes, items on shelves and in drawers and all items from closet floors on beds and cover with a sheet
3. Utility rooms, Storage areas
 - a. Remove all items from shelves and cabinets
4. Bathrooms
 - a. Empty all cabinets, shelves and under the sink. Place toiletries in plastic bags.
5. Chests of drawers, Vanities, bedside tables
 - a. Empty contents of chests in bedrooms and place on beds. Stack empty drawers on top of each other to facilitate treatment.
6. Fishes, birds and animals
 - a. Remove before treatment, fish should have tank covered and pumps turned off
7. Trash Containers
 - a. Empty all trash containers before treatment.

Note: Residents must vacate for a minimum of one hour during and after treatment

Clean-Up after initial Treatment

The customer is responsible for all preparation and clean up after the initial service. Boric acid powder is odorless and about as toxic orally as table salt. You may wish to use a paper dust masks during clean-up procedures and cover any open wounds.

All counter and tabletops should first be wiped with a dust cloth to remove any excess material and then wiped with a **damp** cloth (not wet). Hard surface floor areas should be dry mopped. Boric acid powder will make **hard surface floors very slick**. Be careful while cleaning floors.

Do not wash cabinets after treatment as this removes the materials that have been applied for cockroaches. All cleaning should be done **before** treatment. Any surface dust on shelving after treatment should be removed with a dry cloth. Do not vacuum or use wet rag.

There may be a visible film of boric acid powder in cabinets, shelving, drawers, baseboards, and kitchen equipment and on floors.